



**Paragon 5.93 Release Enhancements**

**Updated on: 1/20/23 – Page 5**

**Updated on 1/31/23 – Page 26**

**Updated on 2/1/2023 – Added Page 6**

<b>Corrected Paragon Issues .....</b>	<b>2</b>
<b>MLS Customizations and Administration .....</b>	<b>3</b>
Admin – Broker Attribution has been Expanded to LIM.....	3
<b>Admin - Enabling the new Paragon Connect Print Solution through TPI.....</b>	<b>5</b>
Admin – Web API - Mapping Tool – Added DOM, and CDOM fields .....	6
<b>Agent Level Changes .....</b>	<b>7</b>
Stats Reports – # Expired added to Market Statistics.....	7
LIM – Fix column sort on Tour and Open House grids .....	7
<b>Collaboration Center .....</b>	<b>8</b>
Collaboration Center – Display agent’s Office address on notification emails .....	8
Rename Agent Pick to Recommended .....	9
<b>Paragon Connect.....</b>	<b>10</b>
Supra Integration Added to Paragon Connect.....	10
Branding.....	12
Tour and Open House Search .....	13
Spreadsheet .....	15
Agent Recommended .....	17
Resources Third Party Links .....	20
Photo Maintenance .....	20
Print Single Listing.....	23
<b>Paragon Affiliate Connect.....</b>	<b>24</b>
Admin – Access Affiliate Dashboard from Admin .....	24
Display agent’s or affiliate’s Office address on notification emails .....	25
<b>Corrected Paragon Affiliate Connect Issues.....</b>	<b>26</b>

## Paragon 5.93 Release Enhancements

### Corrected Paragon Issues

Ticket#	Module	Organization	Summary
TK-12247	CMA	NGLRMLS, Great Plains, Selkirk, SEDWAR, Texas AOR	Error Generating CMA "error creating the CMA packet"
TK-11755	View/Reports	NEREN - New England Real Estate Network	Not All State Abbreviations are Completely Shown in All Capital Letters in Lookup Autocomplete Fields
TK-10807	LIM	NEREN - New England Real Estate Network	Certain Setup Allows for Users to Enter No State
TK-12099	Property Watch/Alert	GAMLS - Georgia MLS, NNRMLS, Tahoe Sierra	Property Watch - no new alerts since early 2022
TK-12077	Preferences	SCWMLS - South Central Wisconsin (Madison)	Unicode seen in Delete Email Signature Color Box Popup Confirmation
TK-10824	Mapping or Geo-coding	NSAR - NS and PEI Real Estate Associations	Validate Map Zoom Level is NOT adjusting when updated via LIM
TK-9752	Contacts	BCRES - REB2 Residential, RAE, CRMLS	Page cannot be displayed for Collab Center comments
TK-8722	Search	RAE - REALTOR Assoc of Edmonton	Restricted feature category values still selectable via autocomplete
TK-7676	View/Reports	CAPEMAY - Cape May County BOR	Market Share Detail Report and High Result Count
TK-7062	Search	BCRES - REB2 Residential, Edmonton	Remove listing carts from Power Search results
TK-11670	Collab Link	RAE - REALTOR Assoc of Edmonton	Wrong address is showing on Seller's Collab Notifications

## MLS Customizations and Administration

All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.

### Admin – Broker Attribution has been Expanded to LIM

Action Item: Contact your SSM to Enabled this field

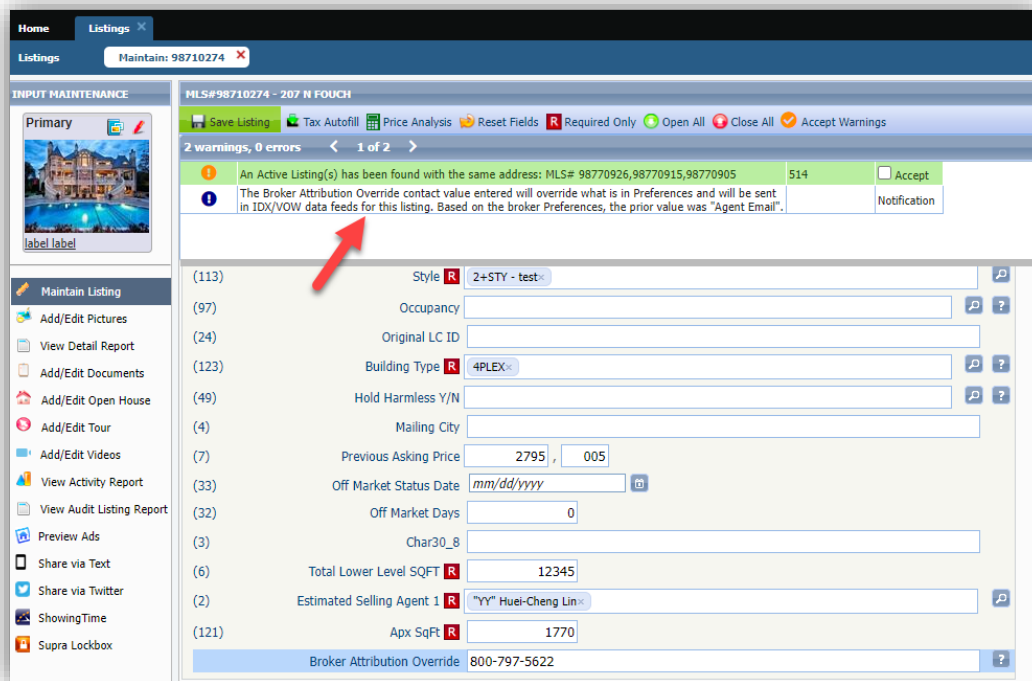
To allow broker attribution selection on a listing-by-listing basis, we have added a new LIM field, “Broker Attribution Override” (phys num 543). This field is **disabled by default**, you must contact your SSM to enable it. Please note that this field cannot be set to Required.

This new field allows up to fifty freeform characters for entry of a phone number or email address. This field is not searchable in property searches but is viewable on listing reports. When populated on a listing, it will override the value the broker has set for the IDX/VOW data feeds in Paragon Preferences and the value entered on the listing will go out in the data feeds instead. To revert this back to the value set by the broker in Preferences, simply clear out the value entered on the listing.

Upon saving a value for this field on the listing, LIM will display a notification message indicating that it will override what the broker has set up in Preferences and will display the current Preference value. The notification will only display when the field goes from empty to populated with a value.

This field is also available for selection in IDX Smart framing views.

**NOTE:** The MLS determines the security level for who can input and update this field.



The screenshot shows the Paragon MLS 'INPUT MAINTENANCE' screen for listing 'MLS#98710274 - 207 N FOUCH'. A red arrow points to the 'Broker Attribution Override' field at the bottom of the form, which contains the value '800-797-5622'. Above the form, a notification message states: 'An Active Listing(s) has been found with the same address: MLS# 98770926,98770915,98770905 514'. Below this, a detailed message explains: 'The Broker Attribution Override contact value entered will override what is in Preferences and will be sent in IDX/VOW data feeds for this listing. Based on the broker Preferences, the prior value was "Agent Email".' The notification includes an 'Accept' button and a 'Notification' label.

Figure 1: Paragon - Broker Attribution Override LIM field and grid notification

## Paragon 5.93 Release Enhancements

Broker Attribution Override \_\_\_\_\_

myemail@hotmail.com

The Broker Attribution Override contact value entered will override what is in Preferences and will be sent in IDX/VOW data feeds for this listing. Based on the broker Preferences, the prior value was not setup, no value has been selected by your broker.

Figure 2: PC - Broker Attribution Override LIM field and notification

---

### Admin - Enabling the new Paragon Connect Print Solution through TPI

**Action Item:** New integrations have been added that will allow users to print listing data leveraging the default Agent and Consumer reports configured within Paragon Professional. As an administrator, verify that the reports automatically populated for this new feature work as expected. Then contact your SSM to let them know if you want this enabled immediately or if any report selection changes need to be made. Two weeks after the release the agent printable report will be enabled for all levels of user access.

#### Steps to verify new Print feature:

- As an administrator with staff-level access log into Paragon Connect
- View the detail report for any listing
- From the overflow menu select the new Print option
- Click on both report options available from the print menu to confirm the appropriate Paragon reports load in a new tab for printing
- Contact your SSM if you would like to enable these options immediately OR if the populated reports do not load or are not the preferred reports to be used

By default, these points will be enabled for staff-only access. Administrators **must** reach out to their SSMs after validating these report selections and let your SSM know if any changes are needed.

## Paragon 5.93 Release Enhancements

### Admin – Web API - Mapping Tool – Added DOM, and CDOM fields

Action Item: Contact your SSM to Enabled this field

RESO Data Dictionary specifications include DaysOnMarket and CumulativeDaysOnMarket field. These two Paragon fields are now available for manual mapping by MLS Admins or SSM.

Name	Mapping	Actions	Long Desc	Phys Num
CIC 2 Setup Fee			CIC 2 Setup Fee	465
Setup Fee			Setup Fee	466
Other Fee			Other Fee	467
CIC 2 Other Fee			CIC 2 Other Fee	468
CIC 3 Dues			CIC 3 Dues	469
Off Market Date	OffMarketDate		Off Market Date	476
Associated Document Count	DocumentsCount		Associated Document Count	477
List Team	ListTeamName		List Team	478
Sell Team	BuyerTeamName		Sell Team	479
Off Market Status Date			Off Market Status Date	481
Cumulative DOM	CumulativeDaysOnMarket		Cumulative DOM	482
Cumulative DOMLS			Cumulative DOMLS	483
Listing Visibility Type			Listing Visibility Type	492
SystemID	ListingKeyNumeric		SystemID	493
Days On Market			Days On Market	501

## Agent Level Changes

The following section contains changes that are active system wide and available to users based on their assigned security levels.

### Stats Reports – # Expired added to Market Statistics

A column for number of expired listings was added to the bottom grid of the Market Statistics report. The display of Expired listings is now consistent with the display of Sold listings on the grid. The preview image and explanatory text on the landing page was also updated.

Action item: N/A

Market Statistics All MLS															
Statistics for: Class=RE, VL, RI, BC, FR, RN, OE, Date Range 01/01/2022-01/31/2022; As Of: 1/4/2023															
Class	Beds	Current Active	Avg List Price	Avg DOM	Median List Price	Median DOM									
All	All	6,653	\$698,810	137	\$439,000	103									
RE	All	4,217	\$629,105	106	\$475,000	88									
VL	All	1,889	\$600,279	192	\$249,900	146									
RI	All	110	\$934,904	101	\$513,000	83									
BC	All	309	\$1,049,935	211	\$554,556	148									
FR	All	109	\$3,990,940	234	\$2,000,000	187									
RN	All	19	\$2,054	55	\$2,250	37									
OE	All	0	\$0	0	\$0	0									

Class	Beds	Total Listed	# Sold	% Sold	Average	Median	Average	Median	Sale Price/List Price Ratio	Average	Median	# Expired	% Expired	Average	Median
					List Price Sold		Sale Price Sold				DOM Sold				
All	All	2,189	1,890	86.74%	\$505,282	\$435,000	\$498,496	\$435,000	98.66%	43	18	317	14.48%	\$834,450	\$448,000
RE	All	1,761	1,615	91.71%	\$520,677	\$450,000	\$516,513	\$450,000	99.20%	34	15	99	5.62%	\$713,203	\$564,900
VL	All	298	197	66.11%	\$298,396	\$172,000	\$280,464	\$172,000	93.99%	102	47	168	56.38%	\$847,349	\$250,000
RI	All	47	41	87.23%	\$561,897	\$500,000	\$536,364	\$490,000	95.46%	26	12	7	14.89%	\$1,134,802	\$489,900
BC	All	59	31	52.54%	\$722,331	\$350,000	\$702,645	\$355,000	97.27%	155	77	34	57.63%	\$1,096,720	\$424,950
FR	All	14	6	42.86%	\$1,645,816	\$1,390,000	\$1,494,166	\$1,390,000	90.79%	101	65	8	57.14%	\$1,909,915	\$1,200,000
RN	All	10	0	0.00%	\$0	\$0	\$0	\$0	0.00%	0	0	1	10.00%	\$2,172	\$2,300
OE	All	0	0	0.00%	\$0	\$0	\$0	\$0	0.00%	0	0	0	0.00%	\$0	\$0

### LIM – Fix column sort on Tour and Open House grids

Users can now sort the Tour or Open House records in LIM by any of the columns.

Action item: N/A

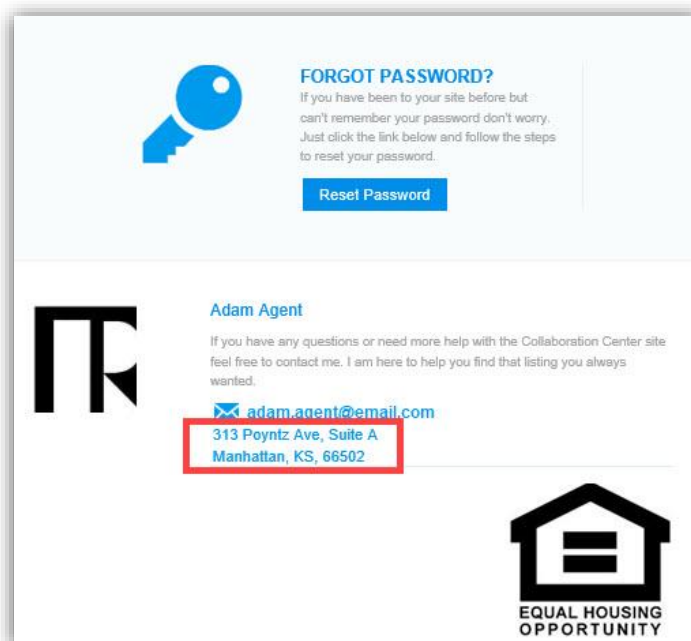
OPEN HOUSE - MLS#98828698 - 2205 N HOSE GULCH AVE							
<a href="#">+ Add New</a> <a href="#">🔧 Modify</a> <a href="#">🗑 Delete</a>							
<input type="checkbox"/>	Open House ID	Date	Time	TimeZone	Comments	Live Stream	Live Stream URL
<input type="checkbox"/>	4167835	2/22/2023	1:00 PM - 3:00 PM	CST	View this beautiful house!	Yes	<a href="https://youtu.be/l9GMrP-2-Wc?t=120">https://youtu.be/l9GMrP-2-Wc?t=120</a>
<input type="checkbox"/>	4167834	2/14/2023	12:00 PM - 4:00 PM	MST	View this beautiful house!	No	
<input type="checkbox"/>	4167833	2/6/2023	1:00 PM - 3:00 PM	MST	View this beautiful house!	No	

## Collaboration Center

All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.

### Collaboration Center – Display agent’s Office address on notification emails

Based on user feedback, the agent’s address displayed on Collaboration Center emails will default to the agent’s office address. Because the office address is required for emails to be sent from Paragon, this ensures that an address will always display.

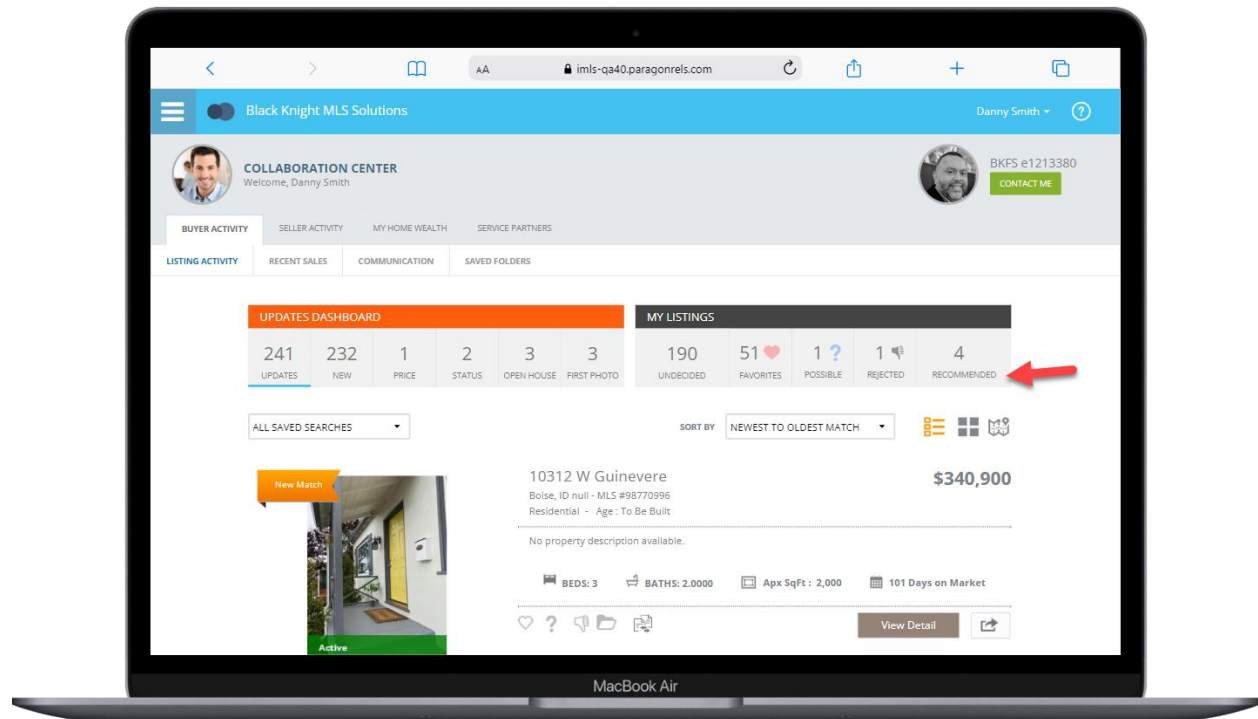




# Paragon 5.93 Release Enhancements

## Rename Agent Pick to Recommended

The Agent Pick section label on the Collaboration Center has been updated from Agent Picks to Recommended.



## Paragon Connect

All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.

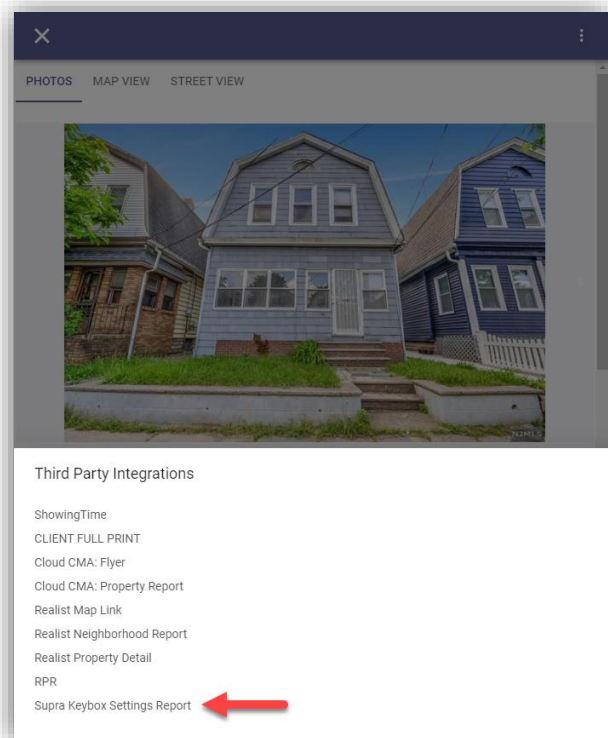
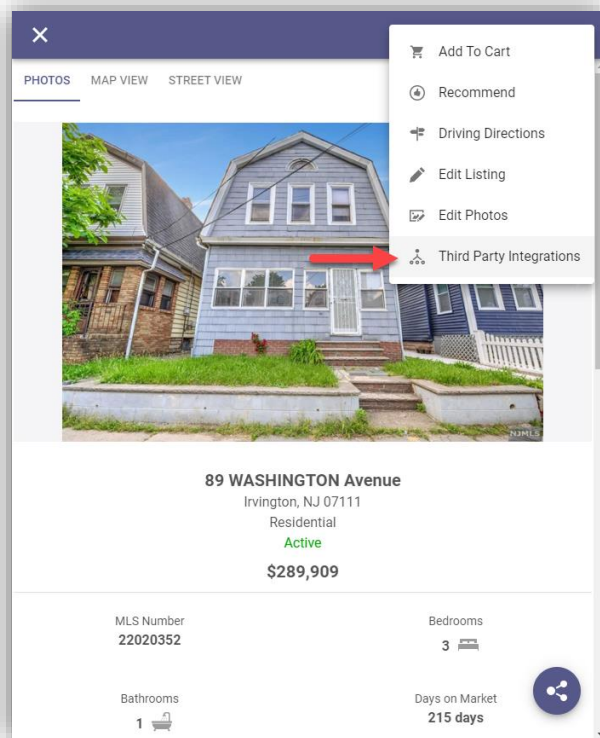
### Supra Integration Added to Paragon Connect

The following Supra integration points have been added to Paragon Connect.

- From Search Results – the Keybox Settings Report
- From Listing Maintenance – Assign Lockbox, Settings Report, Unassign Lockbox and Activity Report

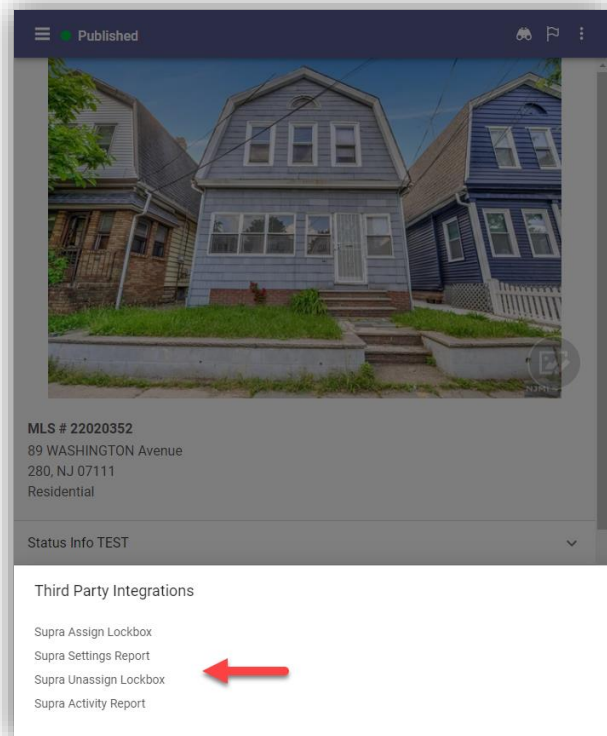
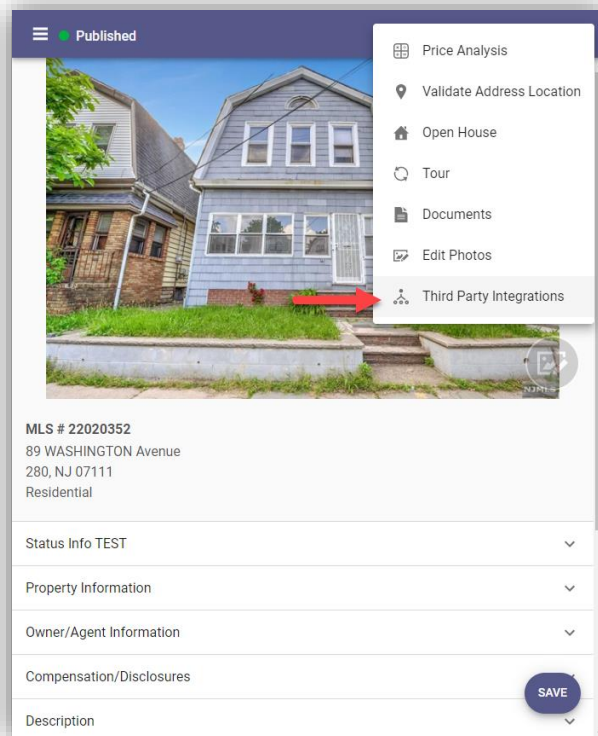
Action item: – a script will be created and run to enable these integration points for all current Supra customers

**From Search Results**, select a property from the grid or from a detail as shown below, click the overflow menu and select Third Party Integrations and then select Supra Keybox Settings Report from the menu and a new browser will launch displaying the Supra report.



## Paragon 5.93 Release Enhancements

**From Listing Maintenance**, select a published property and click the overflow menu from the input form and select Third Party Integrations and the four Supra options will appear in the menu. Selecting any of the options will launch a new browser displaying the Supra content.



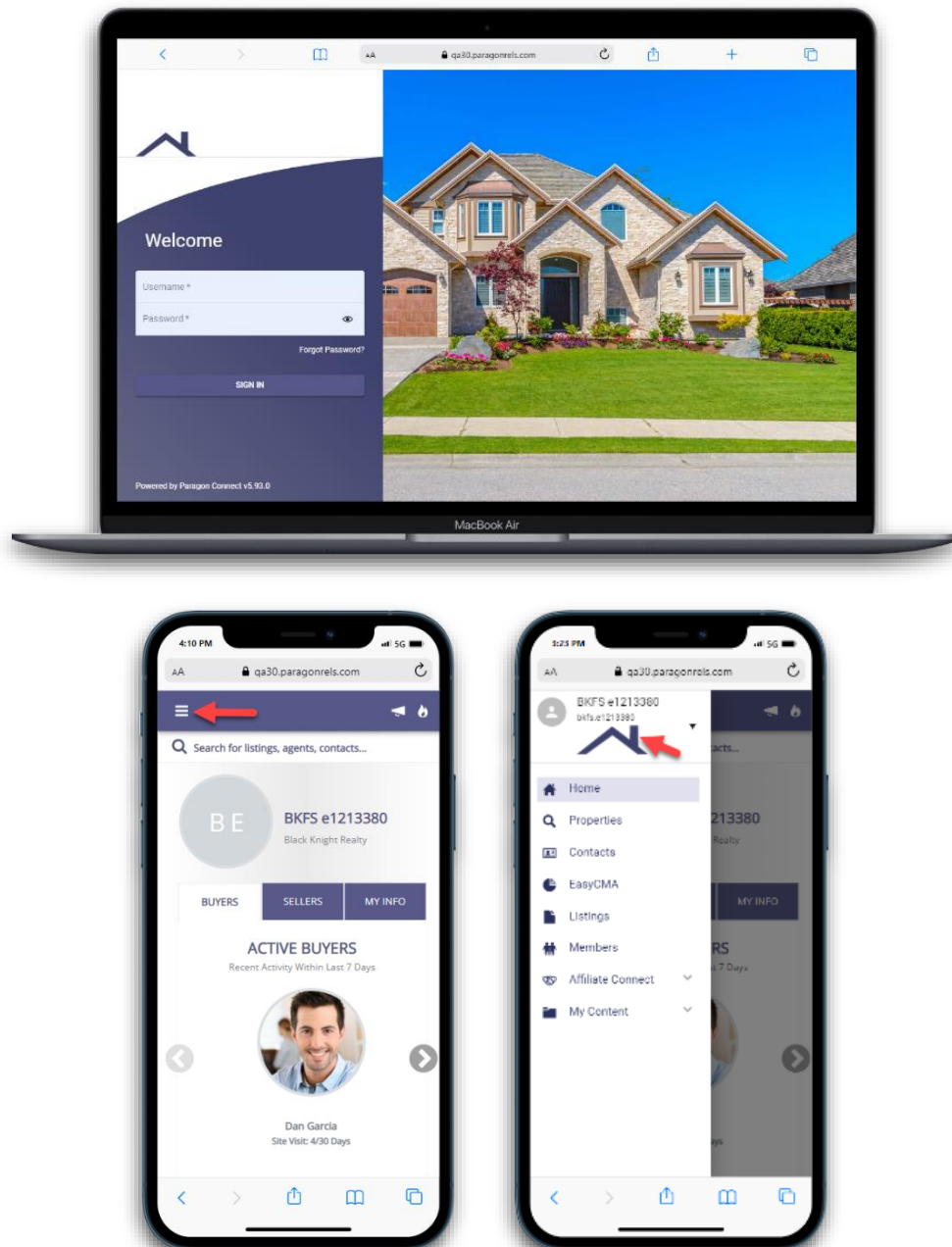
# Paragon 5.93 Release Enhancements

## Branding

The login page has been modified to incorporate branding opportunities for your MLS. When you go to the Paragon Connect login screen, you will find your organization's logo. In addition, if you are on a larger device, you will notice we have included the same custom image used on the Paragon Professional login screen.

**Note:** *If you are currently using an SSO dashboard you will not experience these updates*

Branding has also been added to the hamburger menu in Paragon Connect.

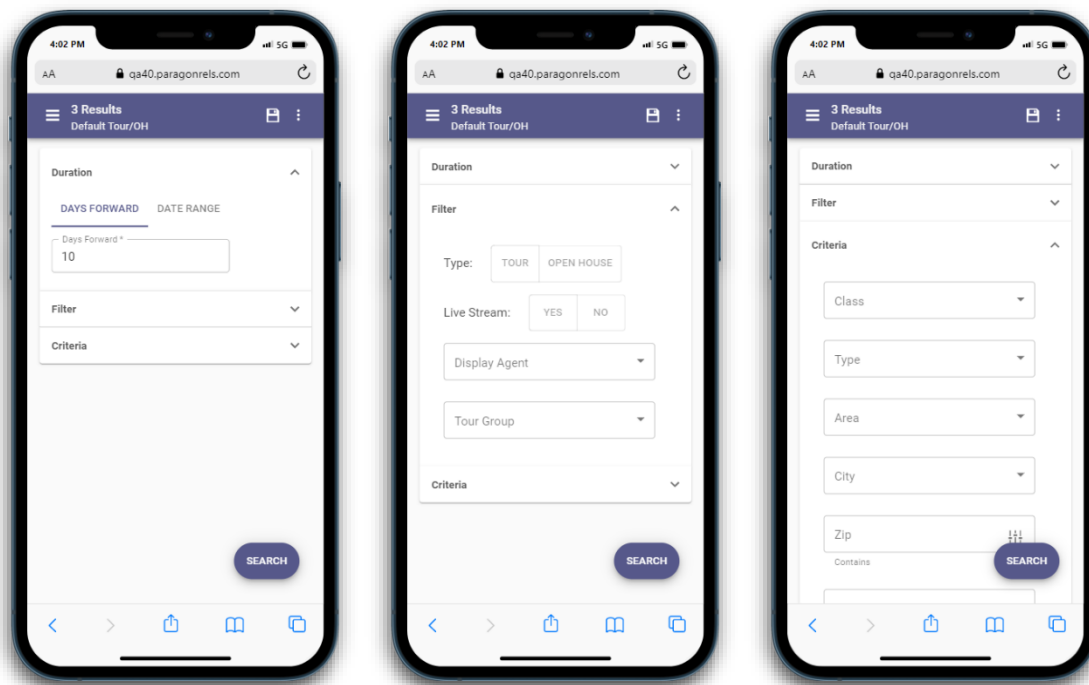


### Tour and Open House Search

The tour and open house search have undergone a complete makeover. Prior to this release, the search features were very limited. You only had a few fields, and you could only run a search. Now, you will find all the same search fields, save, edit, and delete features found in Paragon Professional.

#### Fields:

You will find three containers on the tour and open house search form. The first allows you to search for days in the future or a specific date range. The next container consists of tour and open house unique fields. The last container contains up to sixteen additional fields determined by your organization.



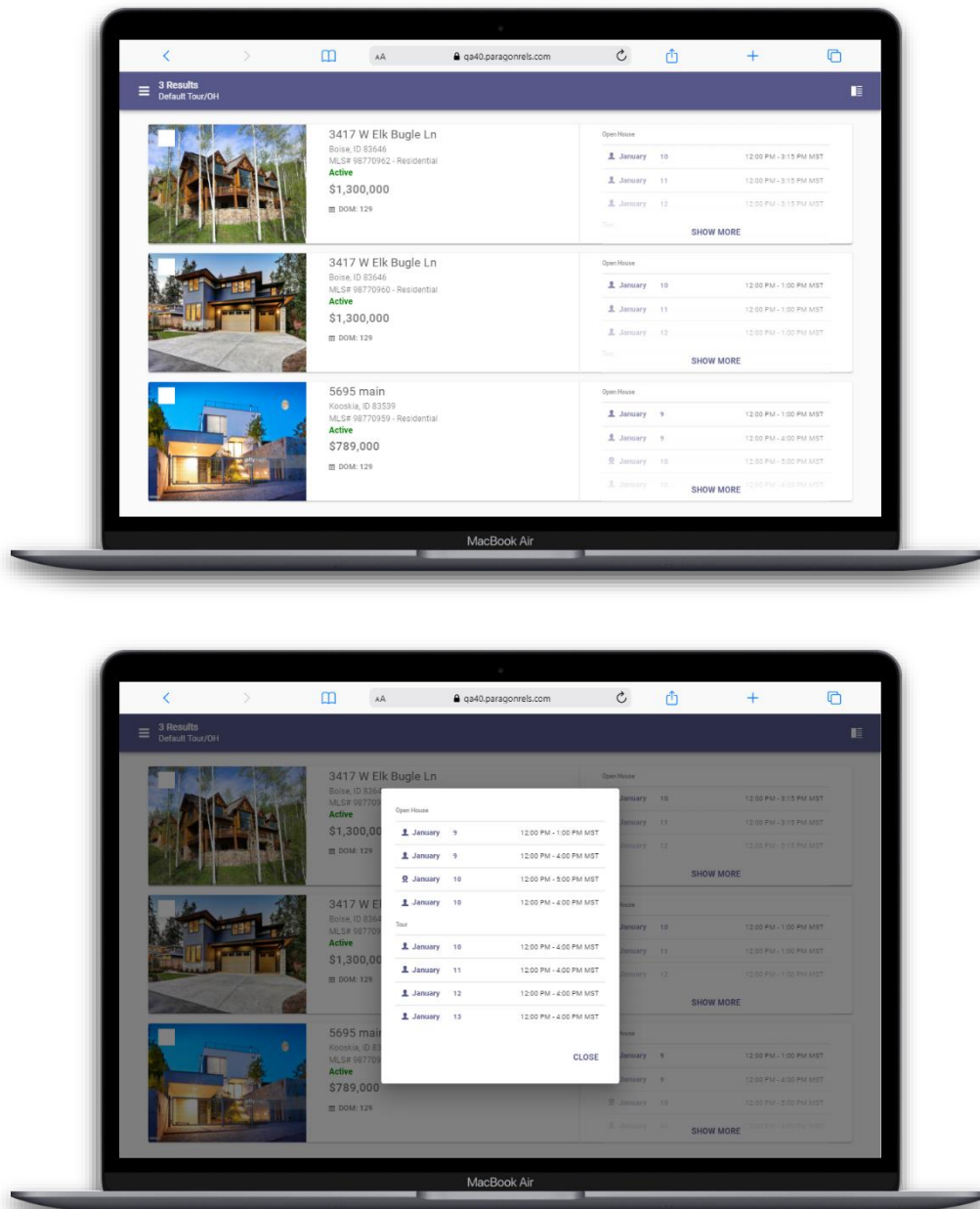
#### Search Options:

You can now save, load, rename, edit, and delete any tour and open house search. These searches are in sync with Paragon Professional so you can use either application to update your tour and open house searches. In addition, you can also update and modify your tour and open house search template.

# Paragon 5.93 Release Enhancements

## Results

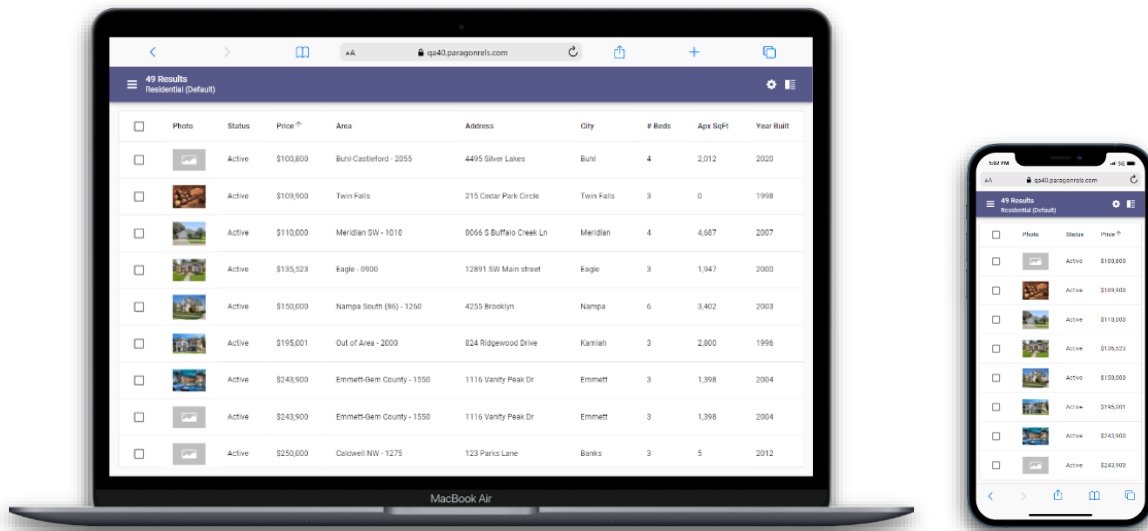
When you perform a search, you will also see the thumbnail view contains a section for the date and time for each tour and open house. If too many are found on one listing, the system will allow you to click to expand to a dialog box to see all available tour and open houses. You can tap or click on any single event to see the date, time, and any other relevant data.



## Spreadsheet

One of the more important features of any real estate application is the ability to quickly access a grid of results. Now in Paragon Connect, you will find a new spreadsheet view. This will allow you to sort, check one or more listings, check all, and customize fields on the grid.

This spreadsheet view is 100% responsive which means not only will you be able to use this on a large desktop resolution but on just about any device. This includes your phone, tablet, phablet, etc. The key is the design. We hard coded the checkbox and photo to be the first two columns. Those two columns are frozen allowing you to scroll horizontally on any device without losing those two important elements. *Note: The spreadsheet is only available when viewing listing results in Hotsheet, Tour/Open House Search, and Contacts.*



### Check/Check All

The spreadsheet view allows you to check one or more listings. The top bar opens and presents the available options based on the number of listings checked. You can also check all visible listings. By default, the first twenty listings are displayed. When you click on the check all box, it will check the visible twenty listings. If you have more than twenty results, as you scroll down, the next twenty will load and display (total forty now). Those twenty listings just loaded will not be checked. You would just need to click the check all box again for all forty to be checked.

### Sort

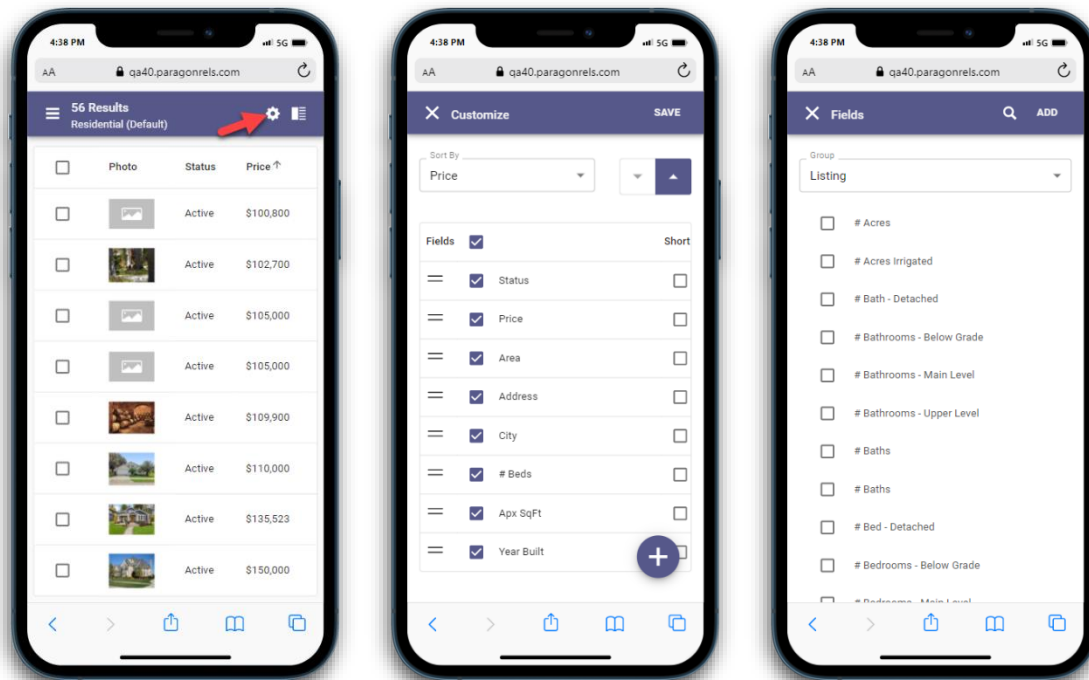
The spreadsheet will by default be sorted by price. However, you can simply click or tap on any column header to sort by that field.



# Paragon 5.93 Release Enhancements

## Customize

The spreadsheet customization screen can be accessed by clicking the cog icon in the spreadsheet app bar. Here you will have the ability to set a default sort, change the order of the columns, remove columns, and add new columns.





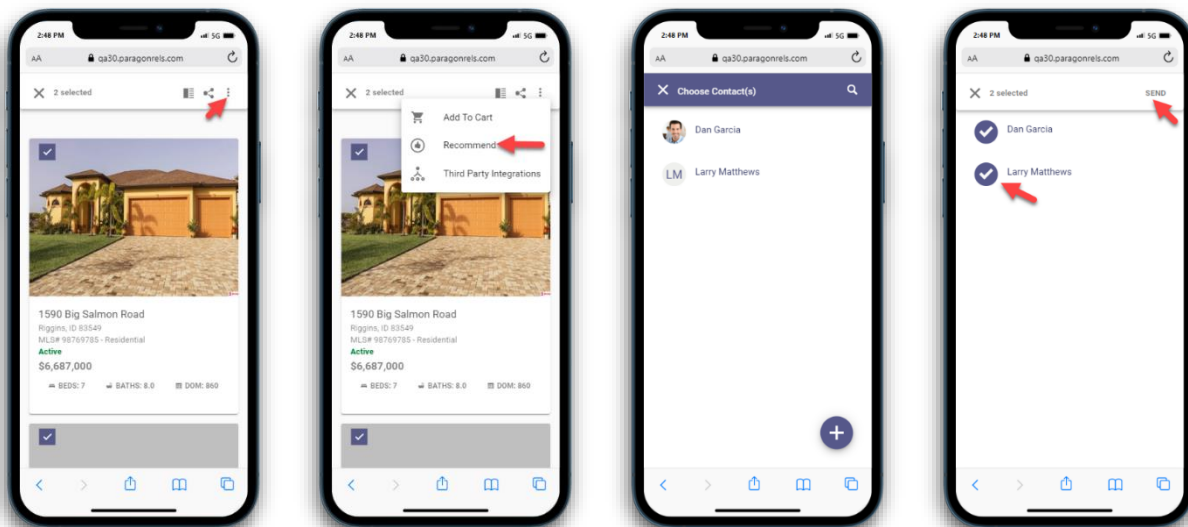
# Paragon 5.93 Release Enhancements

## Agent Recommended

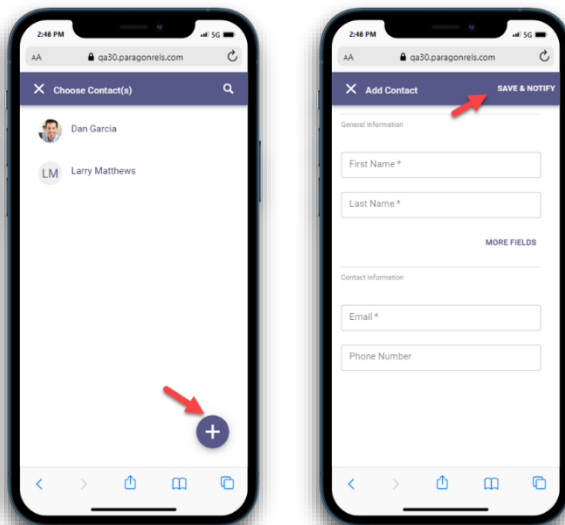
You can now recommend listing(s) in Paragon Connect for your contacts.

- Included features:
  - Recommend listing(s) for a single existing contact or multiple contacts
  - Recommend listing(s) and create a new contact all in one step
  - Access and manage recommended listings: Remove, manually add a listing using the Listing ID, Add a Note
- *Note: The Recommended functionality is only available when viewing listing results in Hotsheet, Tour/Open House Search, and Contacts.*

Recommending listing to exiting contacts

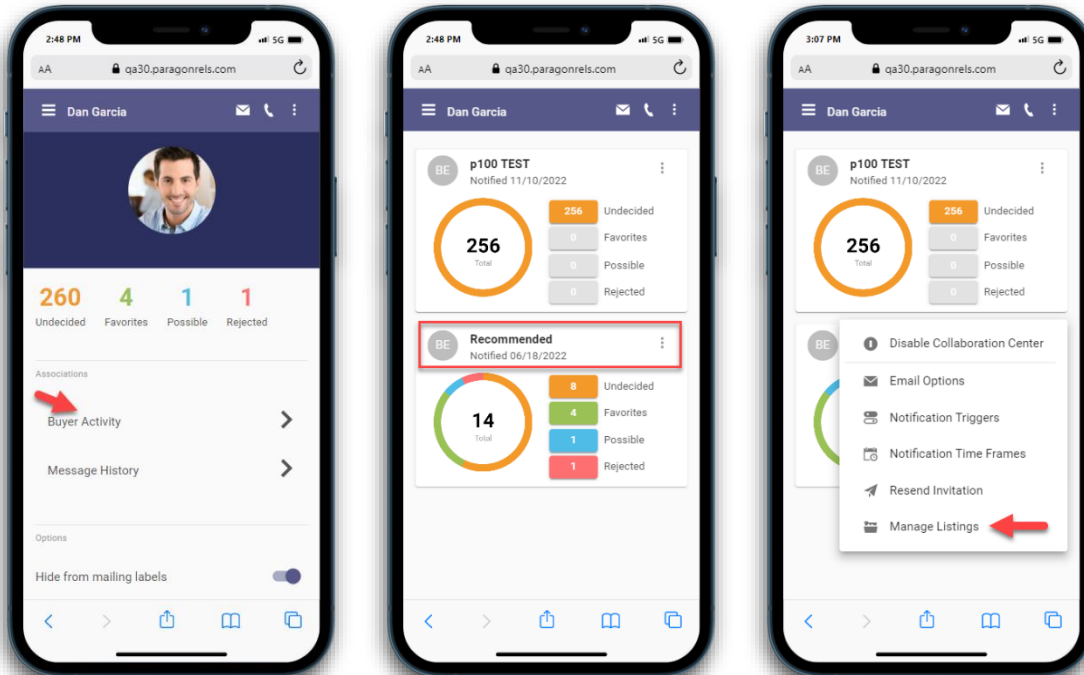


Create a new contact as you recommend listings

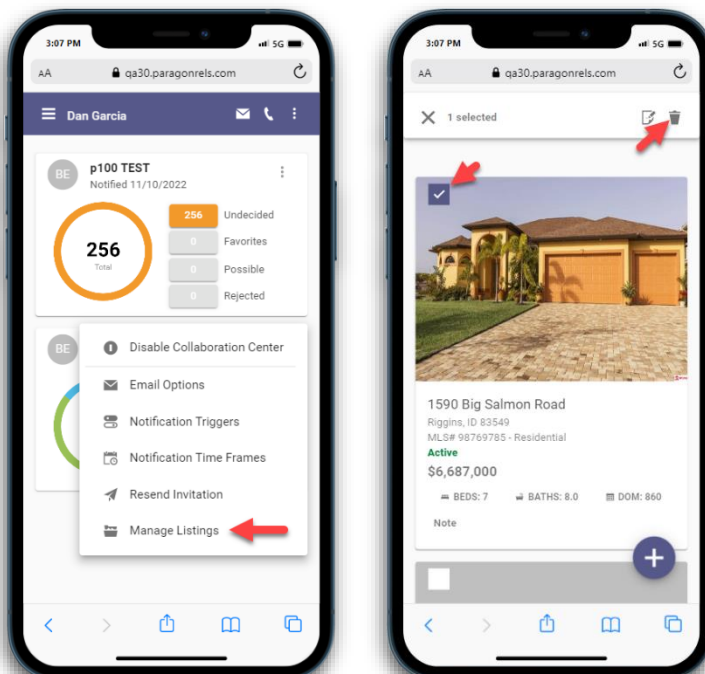


## Paragon 5.93 Release Enhancements

### Access and Manage Recommended Listings

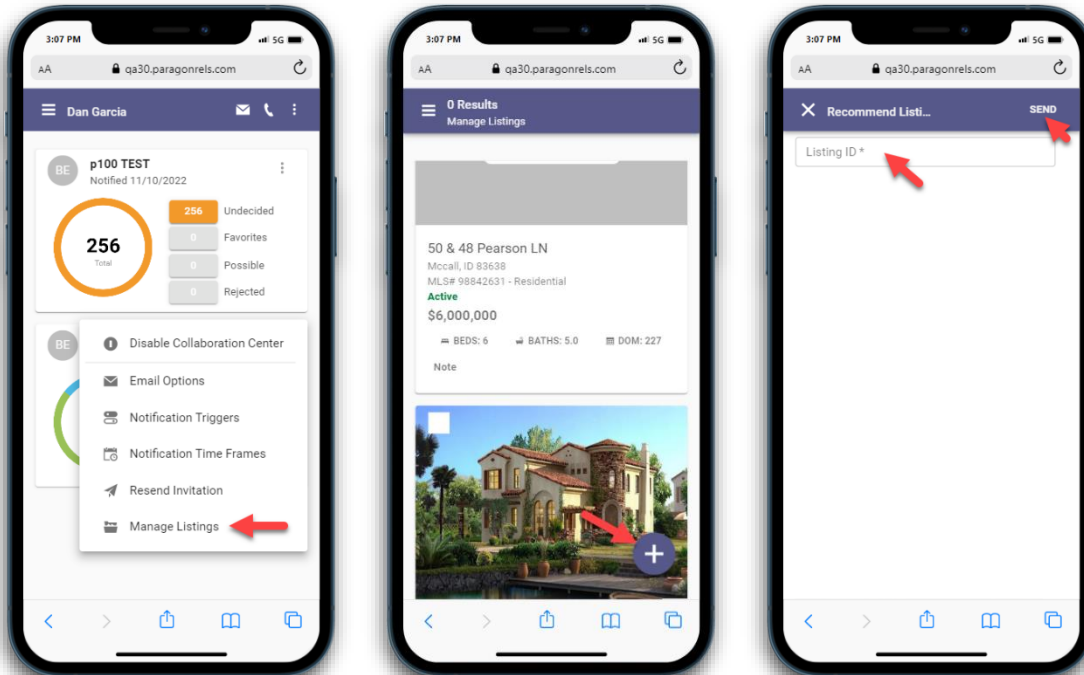


### Remove Recommended Listing(s)

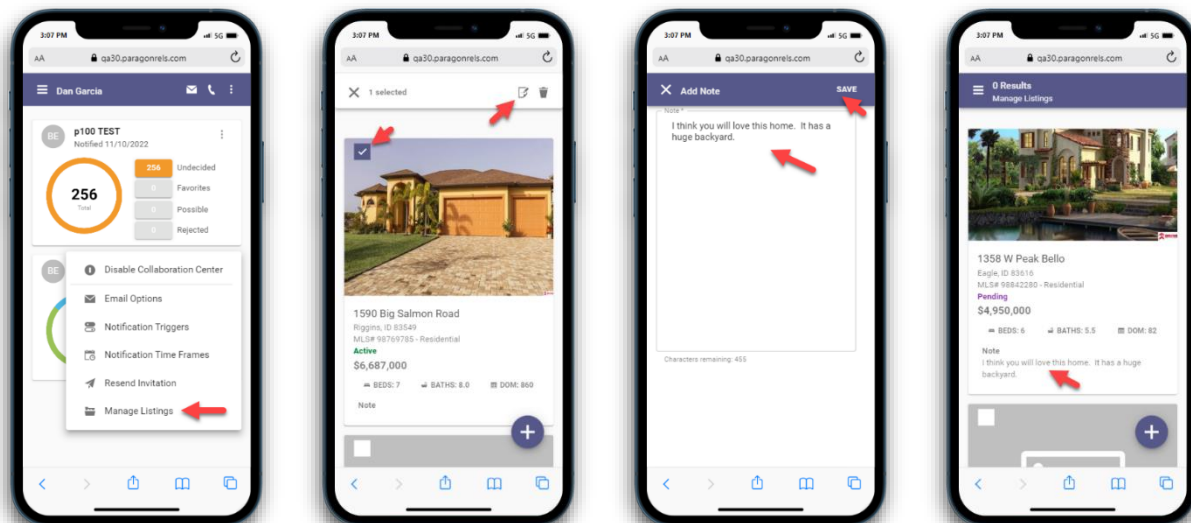


## Paragon 5.93 Release Enhancements

Recommend a listing using the Listing ID

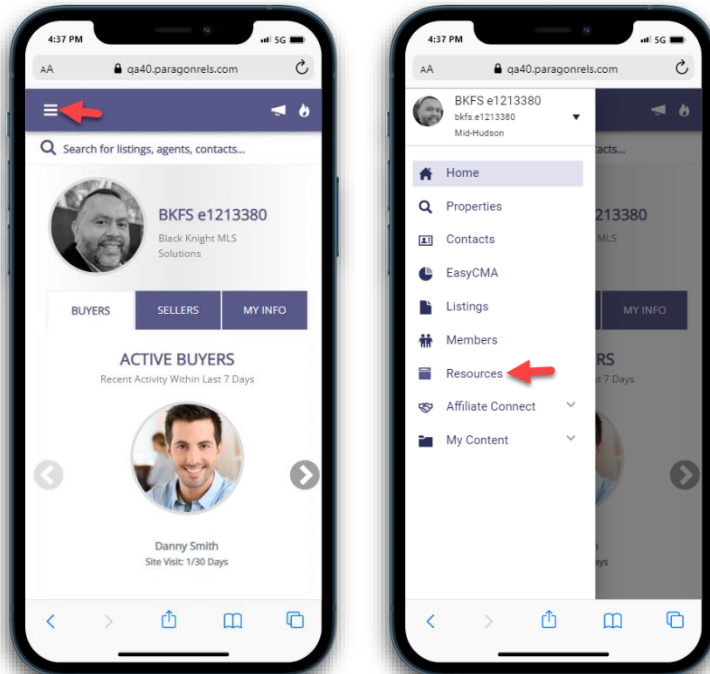


Adding notes to a recommended listing



## Resources Third Party Links

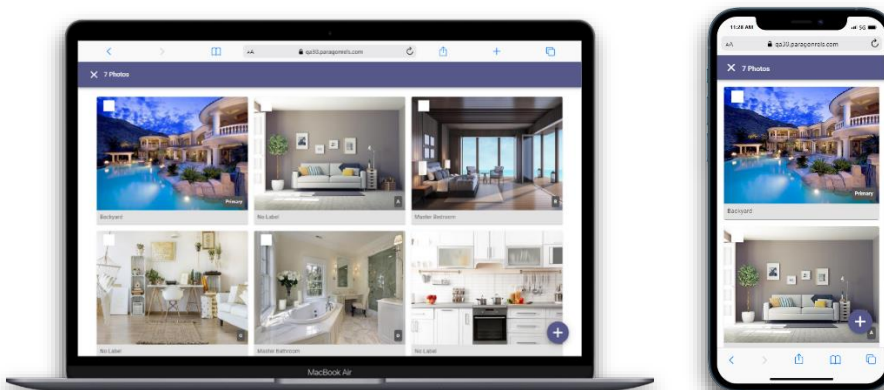
Access your third-party links in Paragon Connect via the new Resources link. This menu option displays all the supported options currently available within your Paragon Professional Resource menu.



## Photo Maintenance

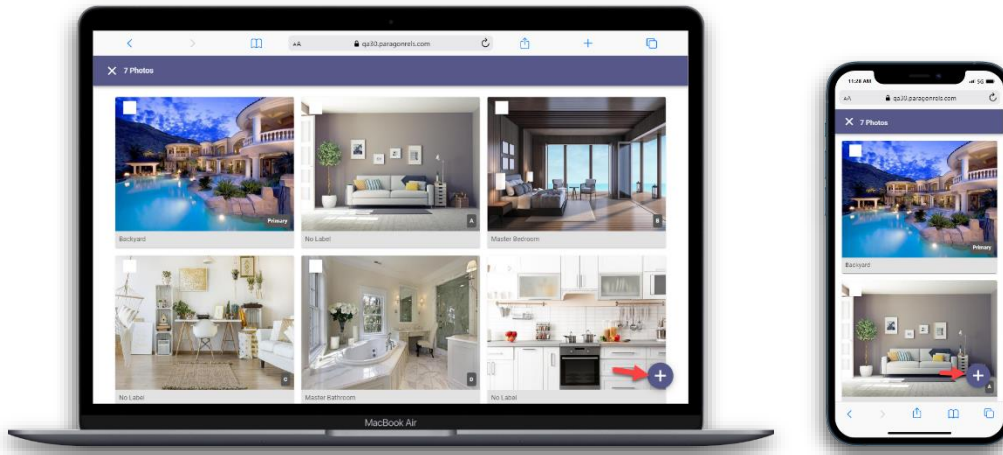
The Photo Maintenance module has also been migrated into our design framework. You will find all the same options as before and then some. Below are some updates you will find.

- Preview uploaded listing photos

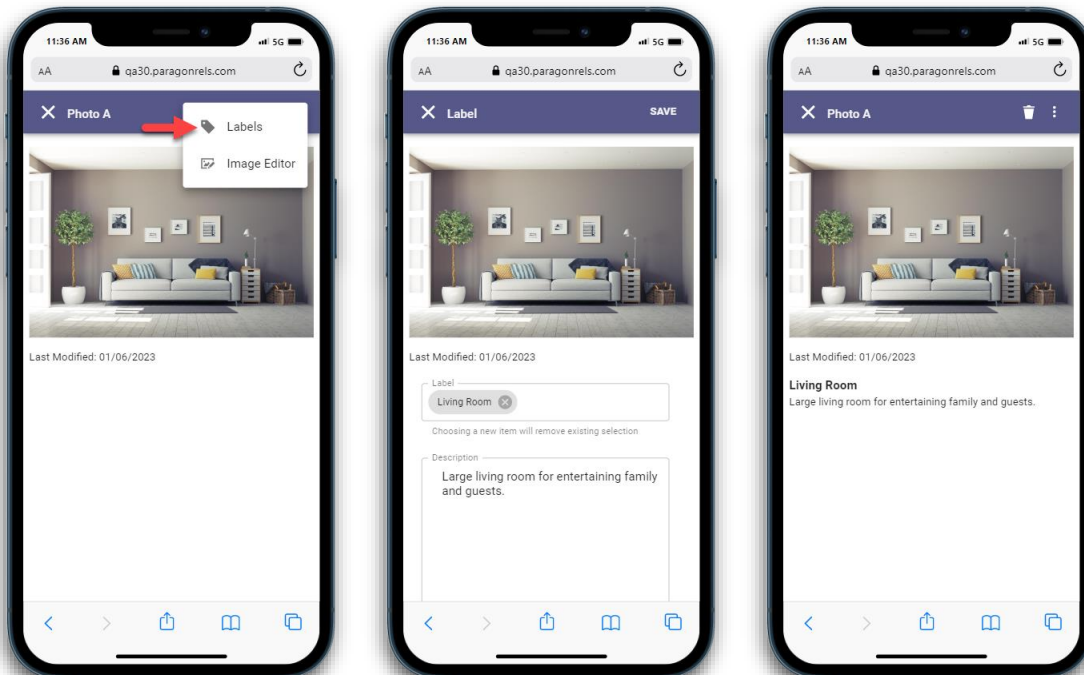


- If you have access to add photos the + button appears in the lower right corner.

## Paragon 5.93 Release Enhancements

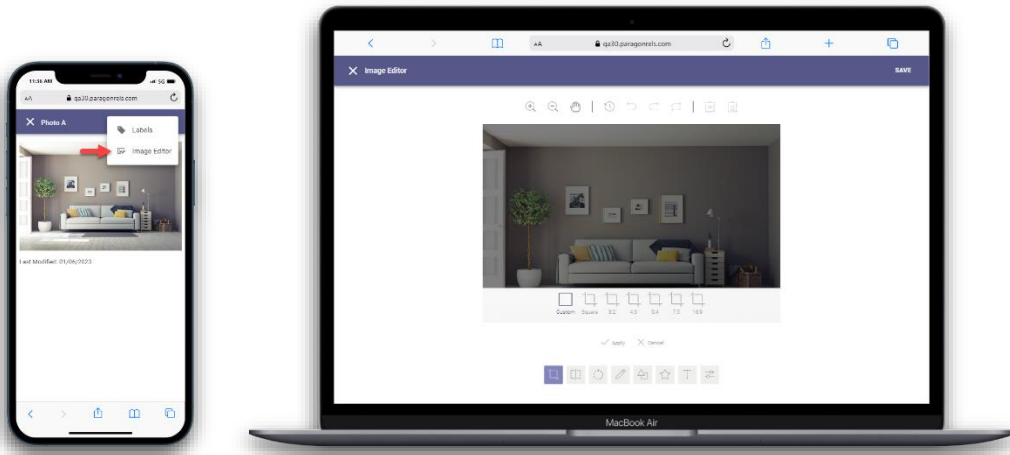


- Add photo label and description. This option will only display if enabled by your administrator.

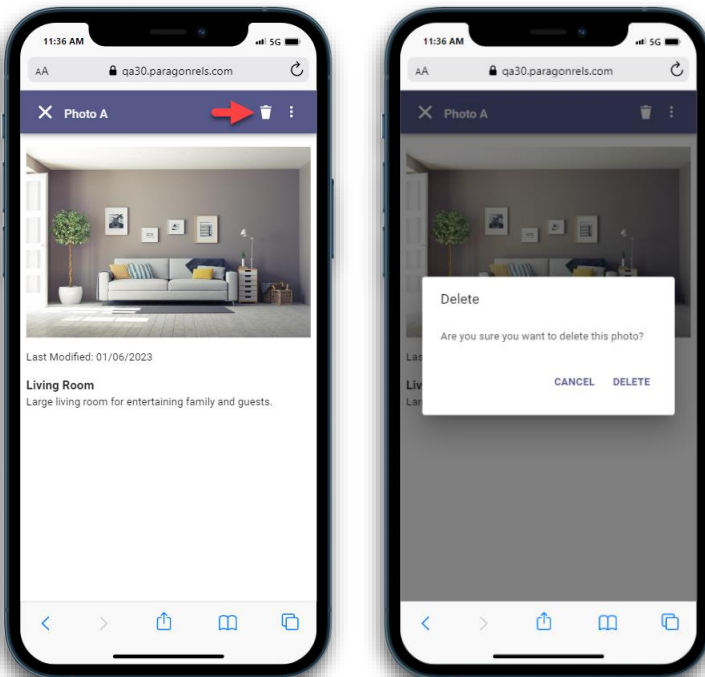


- Image Editor: Crop, Flip, Rotate, Photo Filters

## Paragon 5.93 Release Enhancements

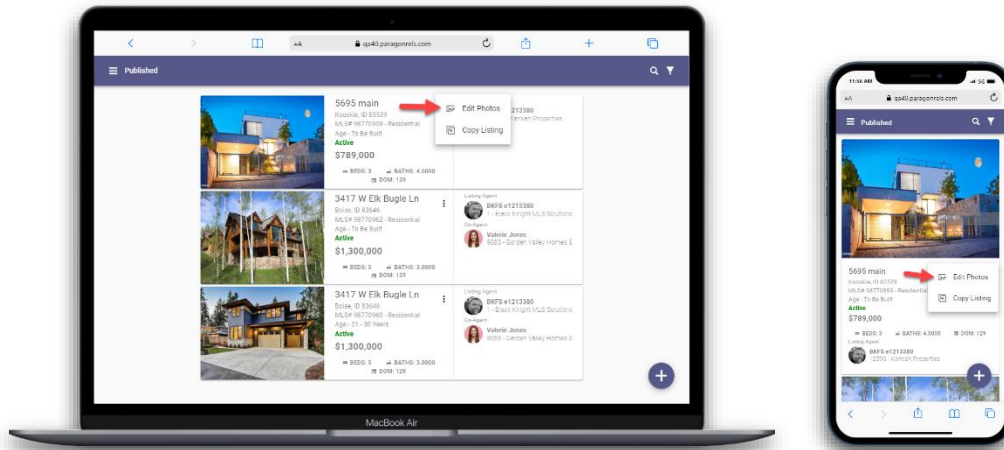


- Delete single photo or select multiple photos to delete.



- Access the Edit Photos link directly from the LIM results overflow menu.

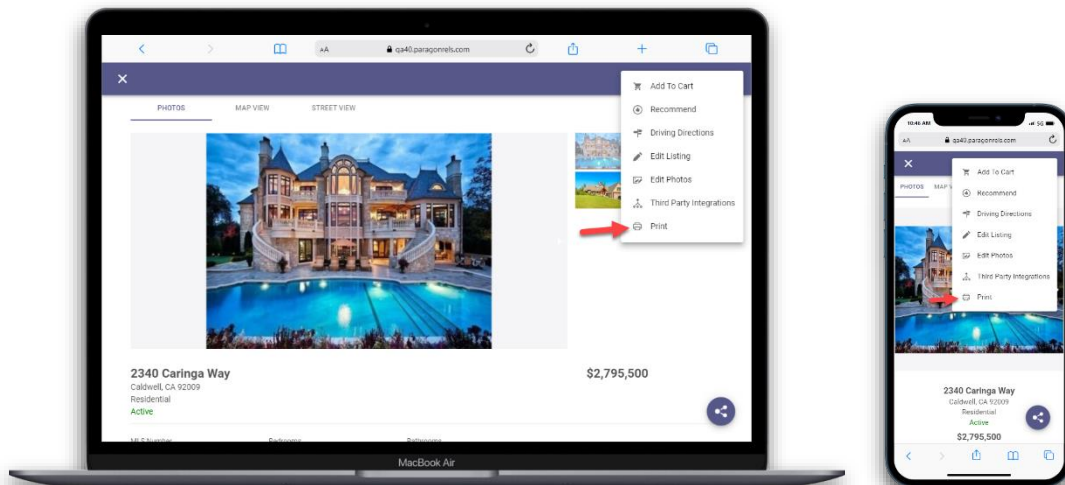
## Paragon 5.93 Release Enhancements



### Print Single Listing

The ability to print a single listing has been added to Paragon Connect. The default Paragon Professional Agent and Consumer Detail reports will be available to print under the overflow menu.

*Note: These printable reports must be enabled by your administrator.*





## Paragon Affiliate Connect

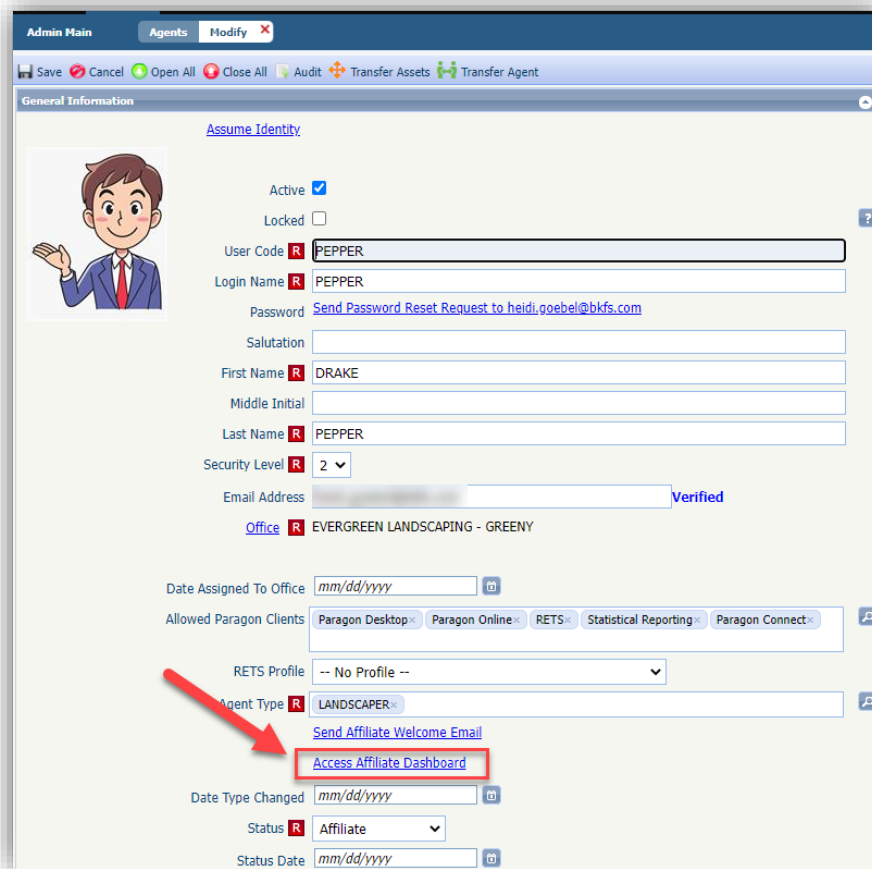
All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.

### Admin – Access Affiliate Dashboard from Admin

Action item: N/A

Previously, admins with security level 7 or above could assume the identity of an affiliate and view the Affiliate dashboard inside of Paragon Professional. To allow the admin to see exactly what the affiliate is seeing, we have added a link in the Affiliate member record to access the stand-alone Affiliate dashboard. (See Figure 1 and 2)

After the admin accesses the affiliate record and logs out, the login will be recorded in the Audit Login report in Paragon. (See Figure 3)



The screenshot shows the 'Admin Main' window with the 'Agents' tab selected. The 'General Information' section for an agent named DRAKE PEPPER is displayed. The agent is active, with a security level of 2. The office is listed as EVERGREEN LANDSCAPING - GREENY. A red arrow points to the 'Access Affiliate Dashboard' link, which is highlighted with a red box. Other links visible include 'Assume Identity', 'Send Password Reset Request to heidi.goebel@bkfs.com', 'Send Affiliate Welcome Email', and 'Access Affiliate Dashboard'.

Figure 1: Paragon – Admin>Agent



## Paragon 5.93 Release Enhancements

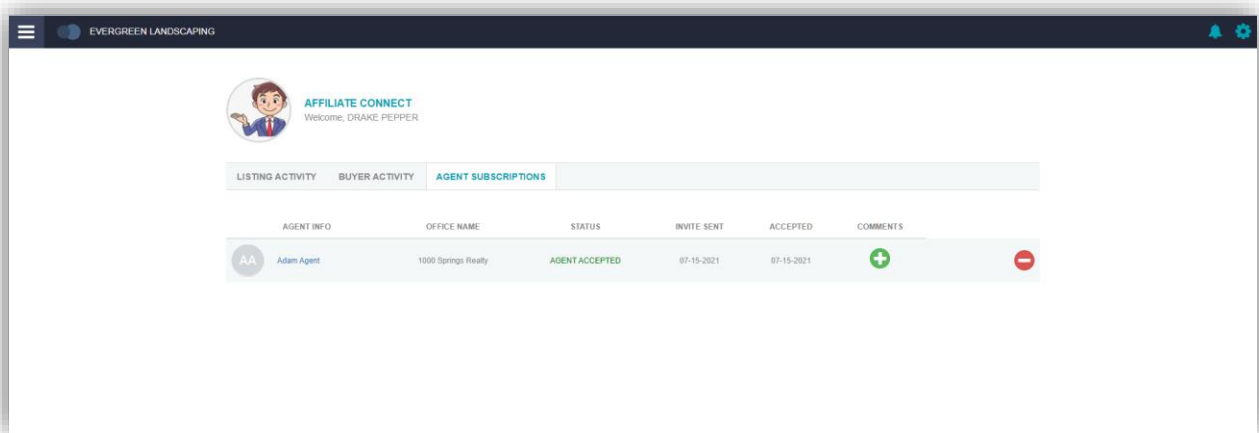


Figure 2: Affiliate Dashboard accessed through Admin

Logged In	Logged Out	Client Type	Client Version	IP Address	Identity Assumed By
12/7/2022 12:50:10 AM	12/7/2022 3:34:27 AM	Affiliate Connect	5.93	::1	e45713, BKFS
12/7/2022 12:39:47 AM	12/7/2022 12:43:59 AM	Affiliate Connect	5.93	::1	e45713, BKFS
12/7/2022 12:28:44 AM	12/7/2022 12:38:46 AM	Affiliate Connect	5.93	::1	e45713, BKFS
12/9/2022 9:04:56 AM	12/9/2022 12:04:57 PM	Affiliate Connect	5.93	::1	Schreifels, Keith
12/9/2022 9:03:22 AM	12/9/2022 9:04:07 AM	Affiliate Connect	5.93	::1	Schreifels, Keith
12/9/2022 9:01:46 AM	12/9/2022 9:02:36 AM	Affiliate Connect	5.93	::1	Schreifels, Keith
12/9/2022 8:59:10 AM	12/9/2022 9:00:56 AM	Affiliate Connect	5.93	::1	Schreifels, Keith
12/5/2022 8:32:21 AM	12/5/2022 11:34:33 AM	Affiliate Connect	5.93	::1	Schreifels, Keith
12/5/2022 8:24:06 AM	12/5/2022 8:24:57 AM	Affiliate Connect	5.93	::1	Schreifels, Keith
12/5/2022 8:21:52 AM	12/5/2022 11:21:54 AM	Affiliate Connect	5.93	::1	Schreifels, Keith
12/5/2022 8:15:00 AM	12/5/2022 8:19:33 AM	Affiliate Connect	5.93	::1	Schreifels, Keith
1/5/2023 7:47:40 AM	1/5/2023 7:52:20 AM	Affiliate Connect	5.94		Sheffler, Annette

Figure 3: Audit Login

### Display agent's or affiliate's Office address on notification emails

To comply with CAN-SPAM regulations, the Office address for the sending agent or affiliate will display with their other contact information on all notification emails sent from the Affiliate Connect module. Because the office address is required for emails to be sent from Paragon, this ensure that an address will always display.

Action item: N/A

## Paragon 5.93 Release Enhancements

### Corrected Paragon Affiliate Connect Issues

Ticket #	Module	Summary
DEV-8016	Affiliate Search	Affiliate Connect Performance: Affiliate Login Performance Issues
DEV-2105	Affiliate Connect	Access Affiliate Dashboard from Admin
DEV-8282	Affiliate Connect	Affiliate Connect: Type filter not working on Connect to an affiliate
DEV-8358	Affiliate Connect	As a broker add a office affiliate and it doesn't show on affiliates CCA
DEV-8641	Affiliate Connect	CCA Link from Agent Edit producing intermittent Errors
DEV-8280	Affiliate Connect	Affiliate Connect – Affiliate Welcome email typos